

Keeping the Writing Surface Clean

With proper care, your SMART Board interactive whiteboard will provide years of trouble-free service. Follow these tips to keep the screen surface clean:

- Do not use low-odor dry-erase markers such as EXPO2®, because they can be very difficult to remove. Use standard dry-erase (high-odor) markers that show a warning to use them only in well-ventilated areas.
- Erase dry-erase ink as soon as possible after use. The longer dry-erase ink is on the surface, the more difficult it is to remove.
- Remove excess dry-erase dust with a damp cloth before using a cleaner.
- If erasing doesn't completely remove dry-erase ink marks, clean the writing surface with a household glass cleaner, such as Windex®, daily, weekly or as required.
- Use dry-erase marker cleaner, such as EXPO Cleaner, if you can still see marks after erasing
- *Do not* spray cleaner directly onto the screen's surface. Instead, spray a light amount of cleaner on a cloth and then gently wipe the screen.
- Don't allow excess glass cleaner to flow into the crack between the lower frame and the writing surface, or into the pen tray recesses.
- Use isopropyl alcohol for stubborn stains and ghosting.

Removing Permanent Marker Ink Stains

To remove marks made with a permanent marker, you can use a cleaner such as the Sanford EXPO Dry Erase Board Doctor. Just write directly over the permanent ink stain with the Board Doctor pen, allow the solution to dry completely, and then wipe clean.

You can also use a high-odor dry-erase marker to remove marks from a permanent marker, because dry-erase ink contains solvents that work to remove permanent ink. Cover the permanent ink with the dry-erase ink and wipe with a soft cloth while it is still wet. If any trace of the ink remains, spray a cloth with a glass or whiteboard cleaner and wipe the area clean.

IMPORTANT

- Before you clean your SMART Board interactive whiteboard shut down or disconnect the computer. Otherwise, you may scramble the desktop icons or inadvertently activate applications when you wipe the screen.
- To view dirt or streaks more easily, put your projector on standby (lamp off).

TIP

When removing permanent marker ink, don't use low-odor or non-scented dry-erase markers. They don't contain the appropriate solvents.